

# RAZOR'S EDGE

## SERVICE LEVEL

SERVICE CATEGORY	SERVICE CAPABILITY	BRONZE	SILVER	GOLD	PLATINUM*
SCANNING & VERIFICATION	Continuous Vulnerability Scanning	✓	✓	✓	✓
	Real-Time Alerts	✓	✓	✓	✓
	Continuous Monitoring	✓	✓	✓	✓
	Remediation Guidance	✓	✓	✓	✓
	Scan Start/Stop function	✓	✓	✓	✓
	Manual Verification of Results		✓	✓	✓
	Manual Exploitation of High/Critical Vulnerabilities			✓	✓
	Priority Support			✓	✓
ON DEMAND & ADDITIONAL TESTING	Annual Full Penetration Test			✓	✓
	On-Demand Testing				✓
	Penetration Testing per Application Update				✓
REPORTING	Basic Reporting	✓	✓	✓	✓
	Vulnerability Analysis Reporting		✓	✓	✓
	Individual High/Critical Vulnerability Exploit Report			✓	✓
	Customised Reporting**				✓
ADDITIONAL SERVICES	Integration With Other Tools	✓	✓	✓	✓
	Security Consultancy			✓	✓

\*Platinum packages are a selected number of Service Activities required by clients based on a niche scope and/or based on organisational requirements. Platinum packages may lead to an increased or decreased quote relative to base category package prices.

\*\*Customised reporting is subject to scope requirement, type of report and frequency. Additional annual fee for customised reports will be added to the package pricing is subject to requirements and will not be added to monthly package price.