The CTEM Module: Choose Your Service Level

FEATURE	CTEM CORE SERVICE	CTEM PLUS	CTEM PRO
Scan Regularity	Fortnightly	Weekly	Custom
Seats	3	5	Unlimited
Projects Allowed	3	5	Custom
Light Penetration Test	Via deep dive credits only	Included on each weekly scan	Included on every run
Deep-Dive Credit Allocation (bi-annual)	5	10	20
Analyst Report	Monthly Vulnerability Report	Fortnightly Vulnerability Report & Monthly Executive Summary	Weekly Vulnerability Report & Monthly Executive Summary
Executive Summary Call & Check-In	Quarterly	Monthly	Fortnightly
Priority Support SLA	2 Business Days	1 Business Day	12 hours
API Rate Limit	60 req/min	120 req/min	Unlimited
MFA Enforcement	Included	Included	Included
Data Retention	6 months	12 months	24 months
Scan Control	–	Pause / Resume	Pause / Resume
Integrations	–	Included	Included
Advanced Analytics Dashboards	–	Trend Charts & Overtime Metrics	Trend Charts & Overtime Metrics